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System Dynamics Overview

- System dynamics:
 - a way of thinking
 - a modeling tool
- Basic SD premise:
 - "Policy resistance" can be anticipated through systems thinking.
 - SD facilitates systems thinking by model construction and visualization of the modeled system behavior.

Policy Resistance

- A definition: unanticipated effects of wellintentioned solutions.
 - Related to behavioral complexity.
- Some examples:
 - Antibiotics and drug-resistant strains.
 - Fire suppression and forest fires.
 - Proliferation of taxis in San Diego.
 - California's deregulation of electricity markets.
- Can you think of others?



SD as a way of thinking: Exposing mindsets





Source: Sterman 2002



Some drivers of policy resistance:

- Time-delays
- Non-linearities
- Feedback



Shower: a metaphor and the origin of SD

- Achieving the right temperature is a control problem: there are **delays** in the system even if uncertainty is removed.
- Other control problems: driving, flying a plane. Humans and machines can learn to anticipate and adjust to short term feedback delays.
- The modeling part of SD originates from control theory and servomechanism design.
- Jay Forrester in the 1950s at MIT was the first to adapt those ideas to policy applications.

Folding a paper

- Fold a paper of 0.1mm thickness
- How thick does it become if you fold it ~45 times?
 - -<0.5m
 - 1m
 - 100 m
 - –>100 m

Human brains are not adapted to deal with **non-linearities.**



Feedback: (coupling of action and reaction – usually several stakeholders are involved).

What is the plausible *reference mode*?





Causal Loops recap

- Unambiguous
 - Direction
 - Link polarity
- Tracing the loop to identify loop polarity
- Example:
 - price and revenue
- Example:
 - Attractiveness of market
 - Number of competitors
 - Price
 - Profits

Cite as: Joseph Sussman, and Sgouris Sgouridis, course materials for ESD.04J Frameworks and Models in Engineering Systems, Spring 2007. MIT OpenCourseWare (http://ocw.mit.edu), Massachusetts Institute of Technology. Downloaded on [DD Month YYYY].

Beyond causal loops: the mechanics

- Stocks
- Flows
- Integration





Figures by MIT OpenCourseWare, adapted from Sterman.

Source: Sterman 2002

Assuming the initial quantity is 100lit. How does the "stock" (quantity of water) behave?

Fundamental Reference Modes





Brief Return to the Beer Game model

• Examining various behaviors



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Traditional Model Testing: Validation, Verification, Accreditation

- Validation: the model structure reflects the real world accurately enough
- Verification: the model operates according to how it was designed
- Accreditation: the model is considered credible by the decision-makers

Methods:

Inspection

Historical data and forecasting / backcasting

Statistical testing

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SD and the **CLIOS** Process

- SD is considered a tool in the CLIOS Process toolkit.
- SD as a way of thinking shares a lot of similarities with the CLIOS Process but it is not explicit with regard to the nested complexity.
- CLIOS Diagrams can be a good starting point for creating SD models.
- Preliminary SD models can be a good starting point for engaging stakeholders and making explicit their tacit knowledge.

Developing an SD model for SNF



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Software: Vensim, Stella, iThink. Anylogic! Books: J. Sterman Business Dynamics P. Senge The Fifth Discipline **Attached Papers**





Back-up



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- Purpose of SD
- Origin of SD
- Mind-sets vs. SD
- SD Notation and terminology
- Applying SD thinking in SNF