

Dealing with Uncertainty: Concepts and Tools

1.040/1.401J

System and Project Management

Nathaniel Osgood

2/17/2004

Decision Making Under Risk

- Decision trees for representing uncertainty
- Examples of simple decision trees
- Risk Preferences, Attitude and Premiums
- Decision trees for analysis
- Flexibility and real options

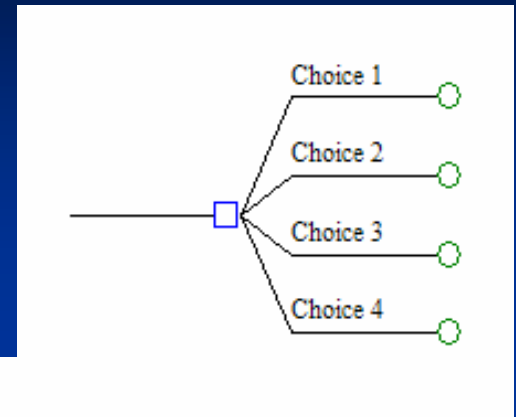
Introduction to Decision Trees

- We will use decision trees both for
 - Diagrammatically illustrating decision making w/uncertainty
 - Quantitative reasoning
- Represent
 - Flow of time
 - Decisions
 - Uncertainties (via events)
 - Consequences (deterministic or stochastic)
- Learn well: *Decision trees will reappear throughout the course*

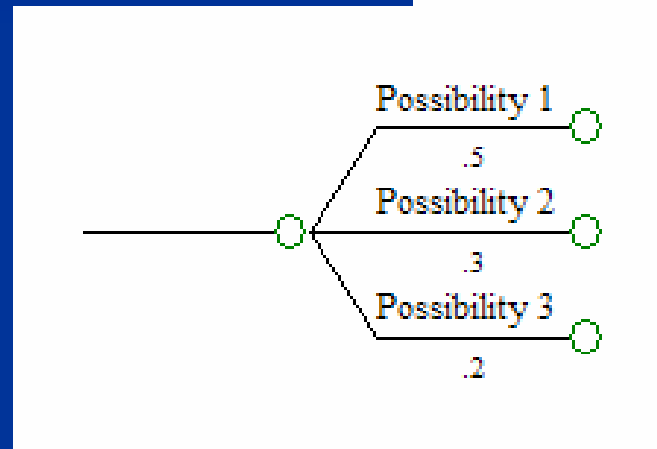
Decision Tree Nodes

Time →

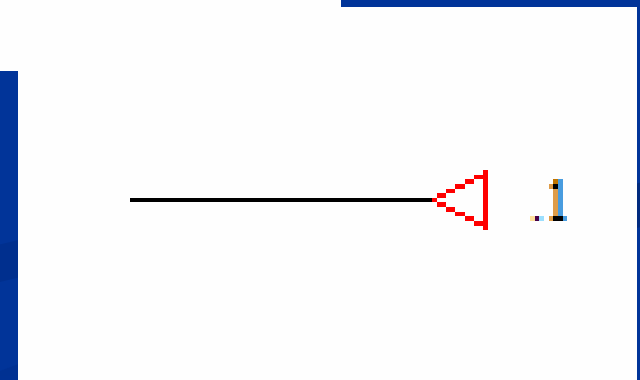
- Decision (choice) Node



- Chance (event) Node



- Terminal (consequence) node

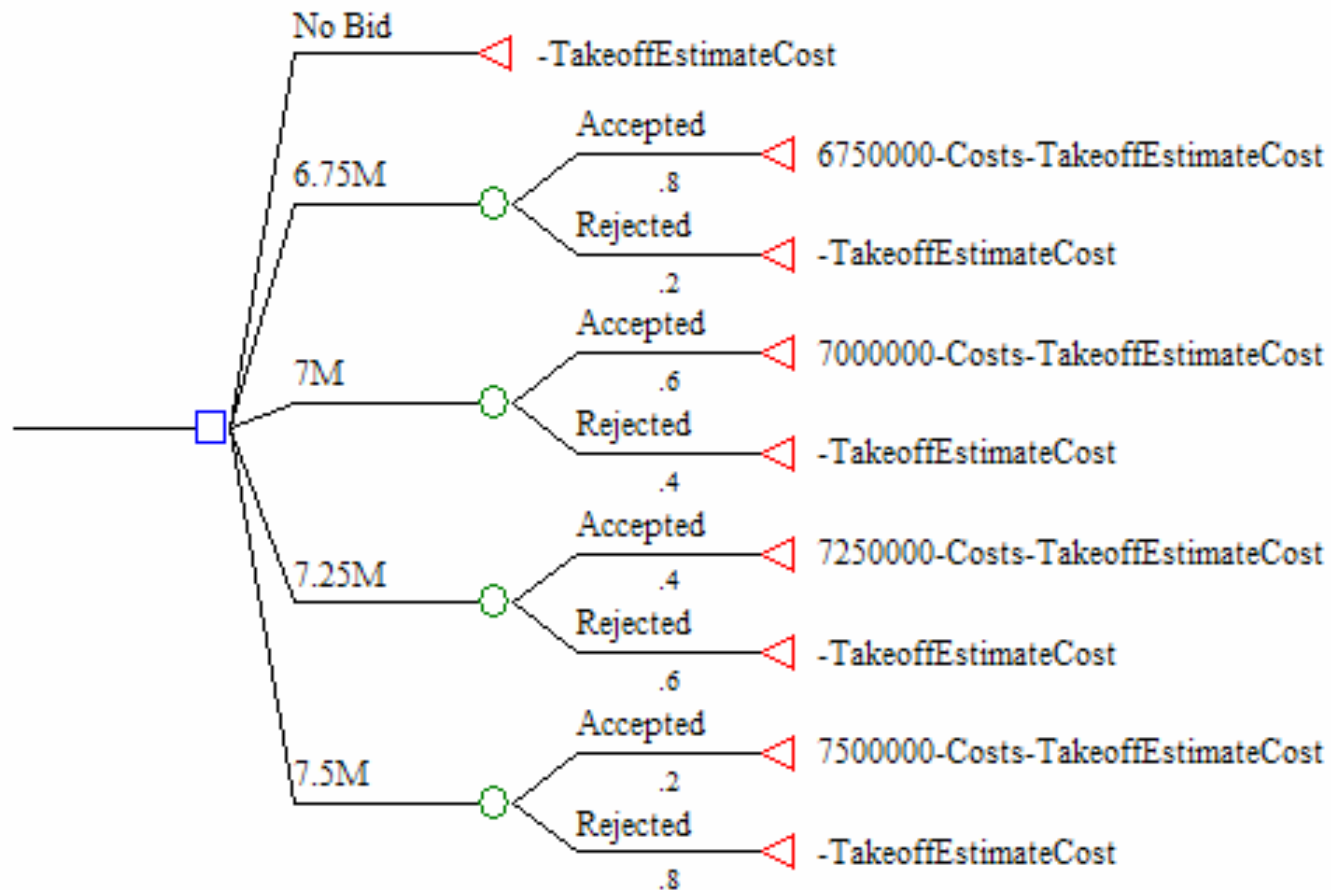


Decision Making Under Risk

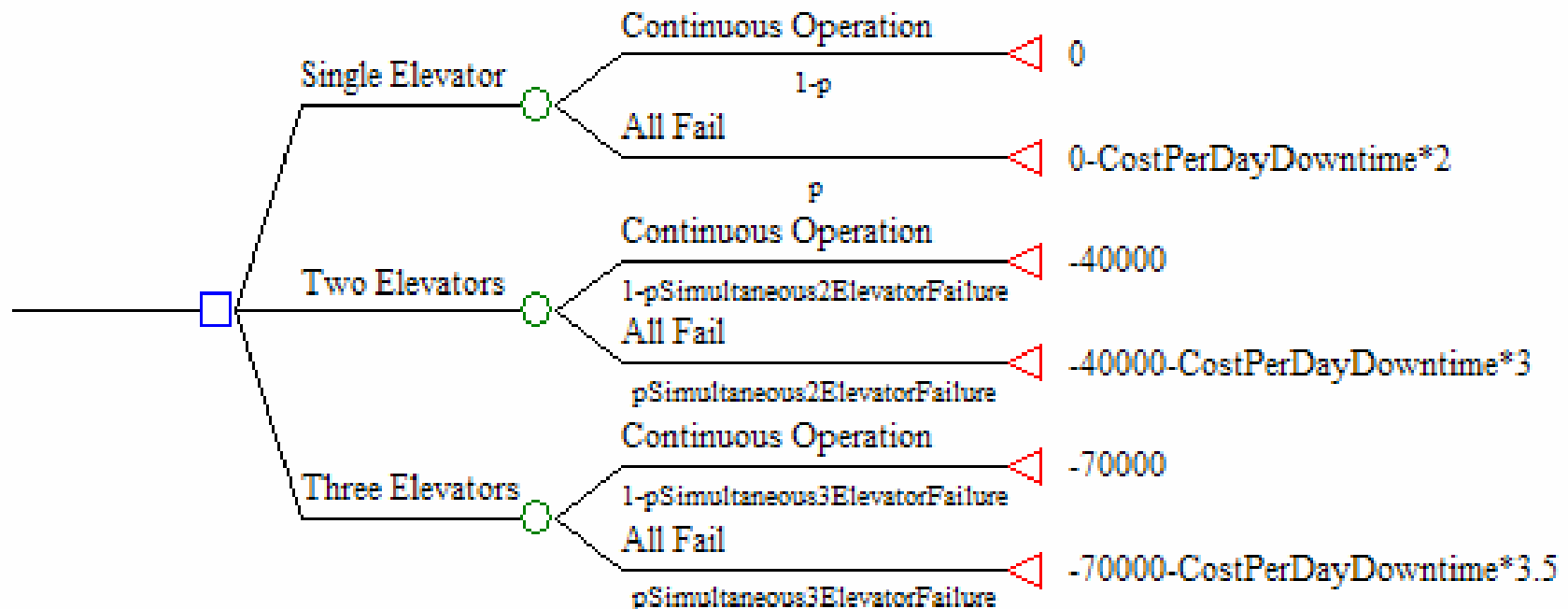
- ✓ Decision trees for representing uncertainty
- Examples of simple decision trees
- Risk Preferences, Attitude and Premiums
- Decision trees for analysis
- Flexibility and real options

Example Bidding Decision Tree

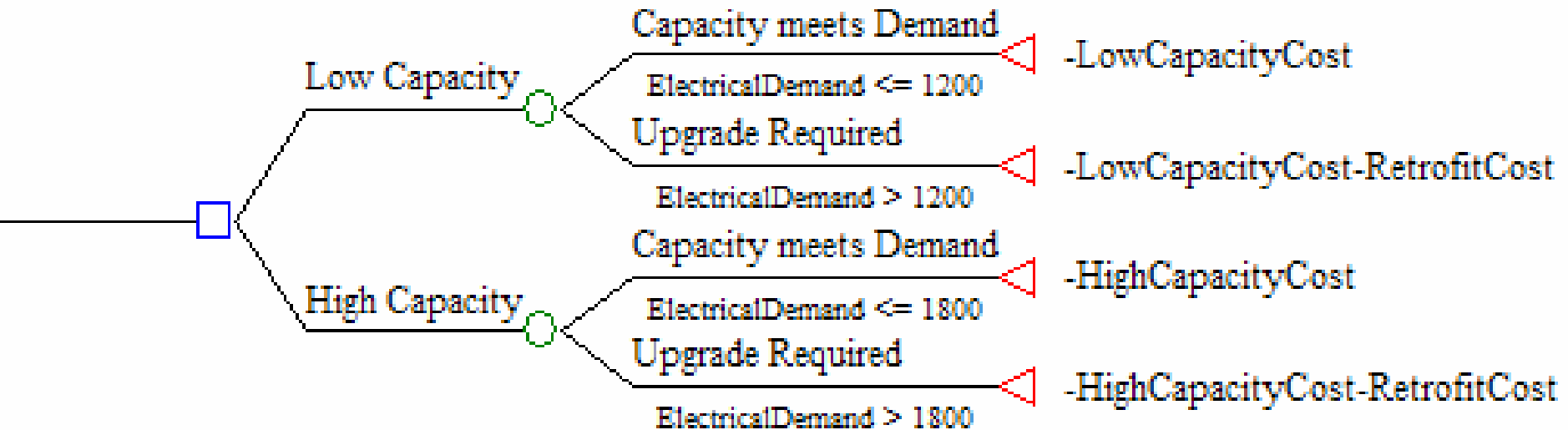
Time →



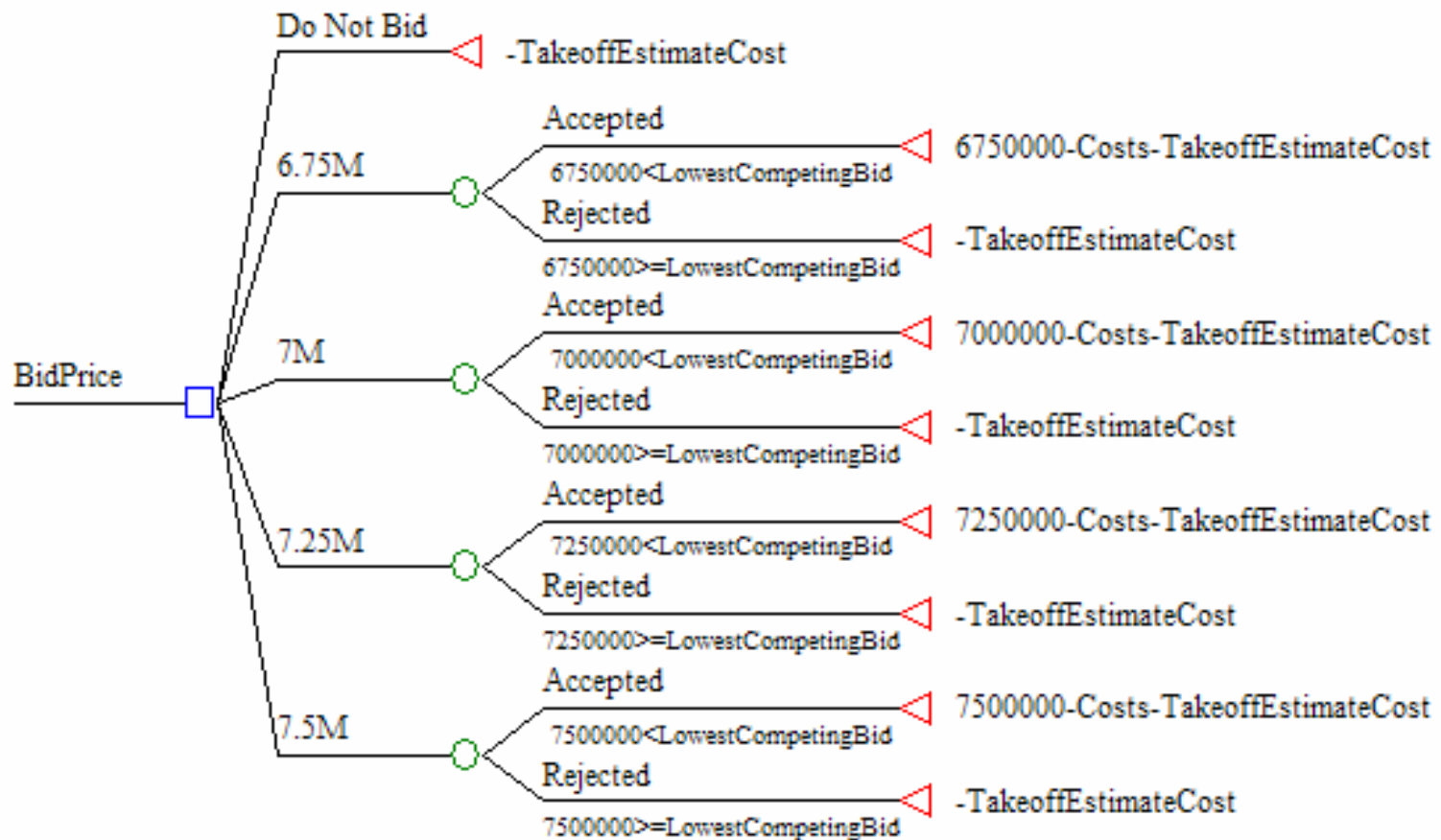
Choosing Elevator Count



Selecting Desired Electrical Capacity



Bidding Decision Tree with Stochastic Costs, Competing Bids



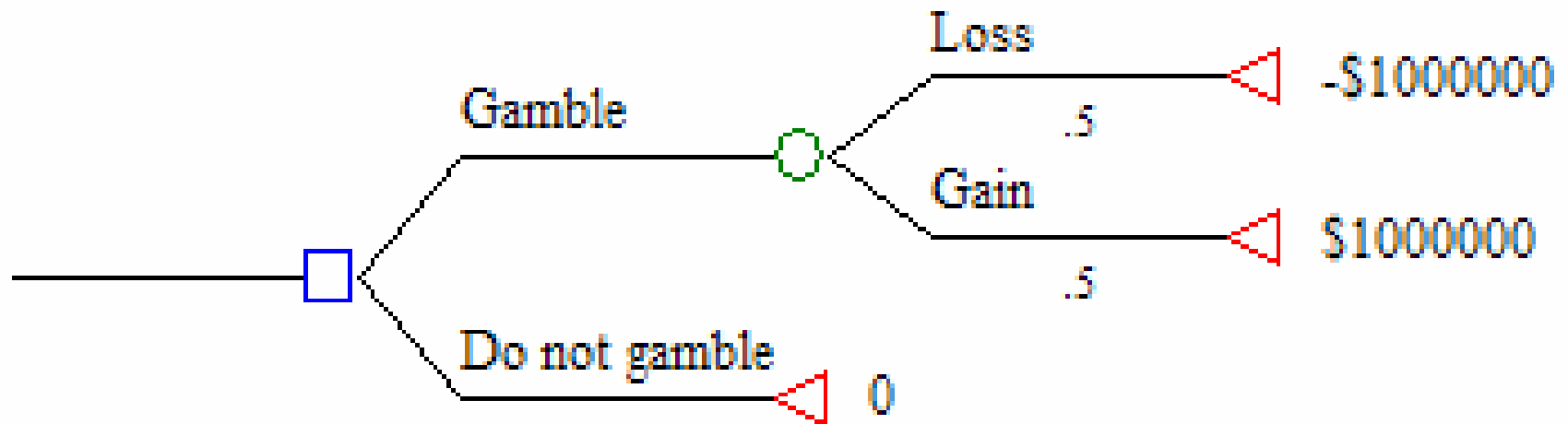
Decision Making Under Risk

- ✓ Decision trees for representing uncertainty
- ✓ Examples of simple decision trees
- Risk Preferences, Attitude and Premiums
- Decision trees for analysis
- Flexibility and real options

Risk Preference

- People are not indifferent to uncertainty
 - Lack of indifference from uncertainty arises from uneven preferences for different outcomes
 - E.g. someone may dislike losing \$ x far more than winning \$ x
- Individuals differ in comfort with uncertainty based on circumstances and preferences
- Risk averse individuals will pay “risk premiums” to avoid uncertainty

Risk Preference



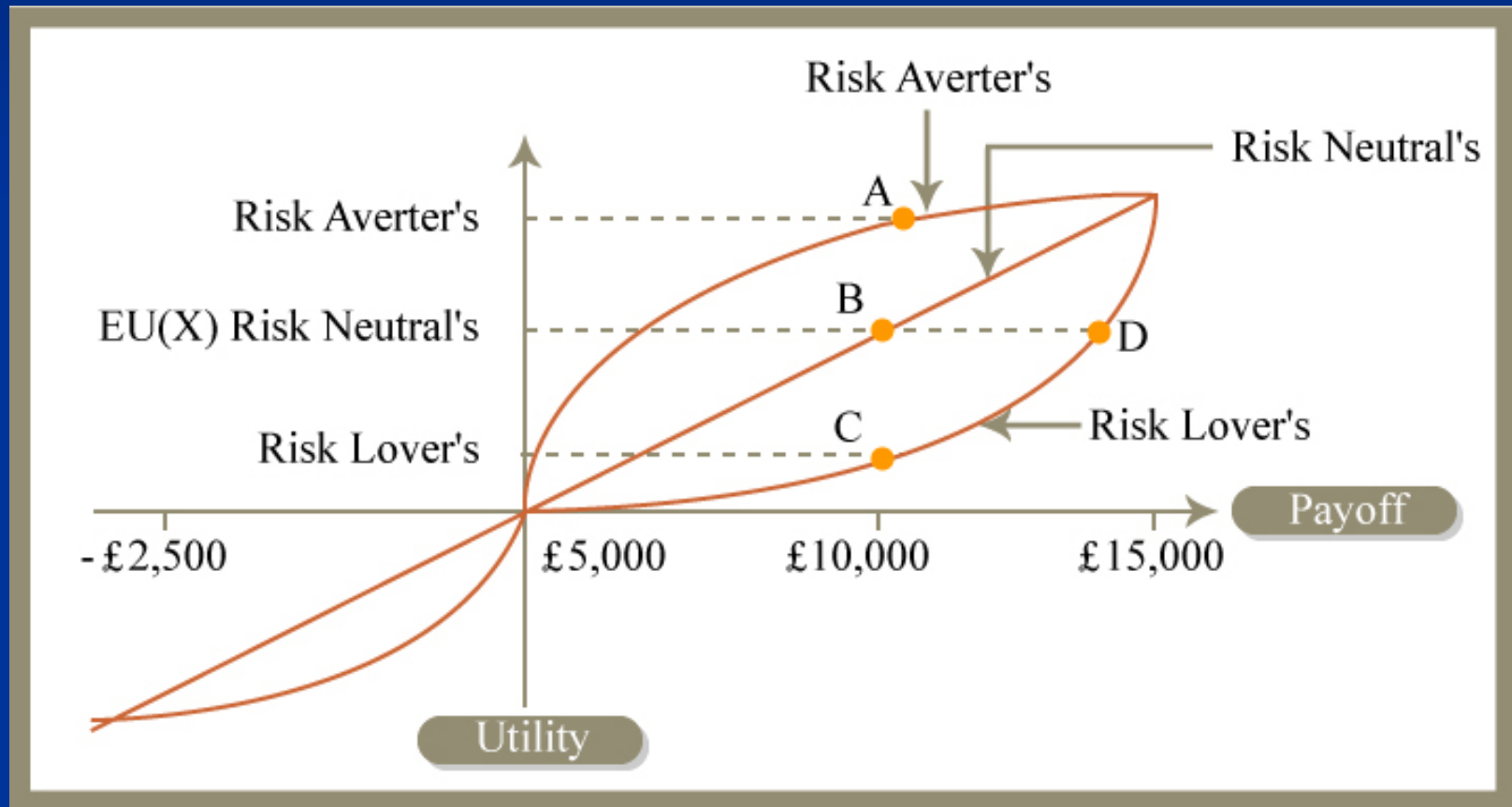
Categories of Risk Attitudes

- Risk attitude is a general way of classifying risk preferences
- Risk averse fear loss and seek sure gains
- Risk neutral are indifferent to uncertainty
- Risk lovers hope to “win big”
- Risk attitudes change over
 - Time
 - Circumstance

Preference Function

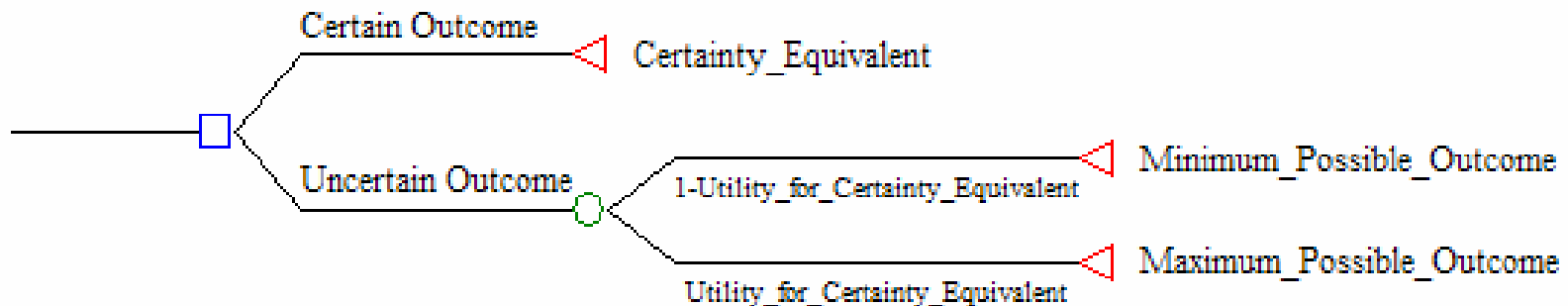
- Formally expresses a particular party's degree of preference for (satisfaction with) different outcomes (\$, time, level of conflict, quality...)
- Can be systematically derived
- Used to identify best decision when have uncertainty with respect to consequences
 - Choice with the highest mean preference is the best strategy for *that particular party*

Risk Attitude in Preference Fns



Identifying Preference Functions

- Simple procedure to identify utility value associated with multiple outcomes
- Interpolation between these data points defines the preference function



Notion of a Risk Premium

- A risk premium is the amount paid by an individual to avoid risk
- Risk premiums are very common
 - Insurance premiums
 - Higher fees paid by owner to reputable contractors
 - Higher charges by contractor for risky work
 - Lower returns from less risky investments
 - Money paid to ensure flexibility as guard against risk

Certainty Equivalent Example

- Consider a risk averse individual with preference fn f faced with an investment c that provides
 - 50% chance of earning \$20000
 - 50% chance of earning \$0
- Average *money* from investment =
 $.5*\$20,000+.5*\$0=\$10000$
- Average *satisfaction* with the investment:
 $.5*f(\$20,000)+.5*f(\$0)=.25$
- This individual would be willing to trade for a *sure* investment yielding satisfaction $>.25$ instead
 - Can get .25 satisfaction for a sure $f^{-1}(.25)=\$5000$
 - We call this the *certainty equivalent* to the investment
 - Therefore this person should be willing to trade this investment for a sure amt of money $>\$5000$

Example Cont'd (Risk Premium)

- The risk averse individual would be willing to trade the uncertain investment c for any certain return which is $> \$5000$
- Equivalently, the risk averse individual would be willing to pay another party an amount r up to $\$5000 = \$10000 - \$5000$ for other less risk averse party to guarantee $\$10,000$
 - The other party wins because gain r on average
 - The risk averse individual wins b/c more satisfied

Certainty Equivalent

- More generally, consider situation in which have
 - Uncertainty with respect to consequence c
 - Non-linear preference function f
- Note: $E[X]$ is the mean (expected value) operator
- The mean *outcome* of uncertain investment c is $E[c]$
 - In example, this was $.5*\$20,000+.5*\$0=\$10,000$
- The mean *satisfaction with* the investment is $E[f(c)]$
 - In example, this was $.5*f(\$20,000)+.5*f(\$0)=.25$
- We call $f^{-1}(E[f(c)])$ the *certainty equivalent* of c
 - Size of *sure* return that would give the same satisfaction as c
 - In example, was $f^{-1}(.25)=f^{-1}(.5*20,000+.5*0)=\$5,000$
- For risk *averse* individuals, $f^{-1}(E[f(c)])<E[c]$

Motivations for a Risk Premium

- Consider
 - Risk averse individual A for whom $f^{-1}(E[f(c)]) < E[c]$
 - Less risk averse party B
- A can lessen the effects of risk by paying a risk premium r of up to $E[c] - f^{-1}(E[f(c)])$ to B in return for a *guarantee* of $E[c]$ income
 - The risk premium shifts the risk to B
 - The net investment gain for A is $E[c] - r$, but A is more satisfied because $E[c] - r > f^{-1}(E[f(c)])$
 - B gets average monetary gain of r

Multiple Attribute Decisions

- Frequently we care about multiple attributes
 - Cost
 - Time
 - Quality
 - Relationship with owner
- Terminal nodes on decision trees can capture these factors – but still need to make different attributes comparable

Pareto Optimality

- Even if we cannot directly weigh one attribute vs. another, we can rank some consequences
- Can rule out decisions giving consequences that are inferior with respect to *all* attributes
 - We say that these decisions are “dominated by” other decisions
- Key concept here: May not be able to identify *best decisions*, but we can rule out obviously bad
- A decision is “Pareto optimal” if it is not dominated by any other decision

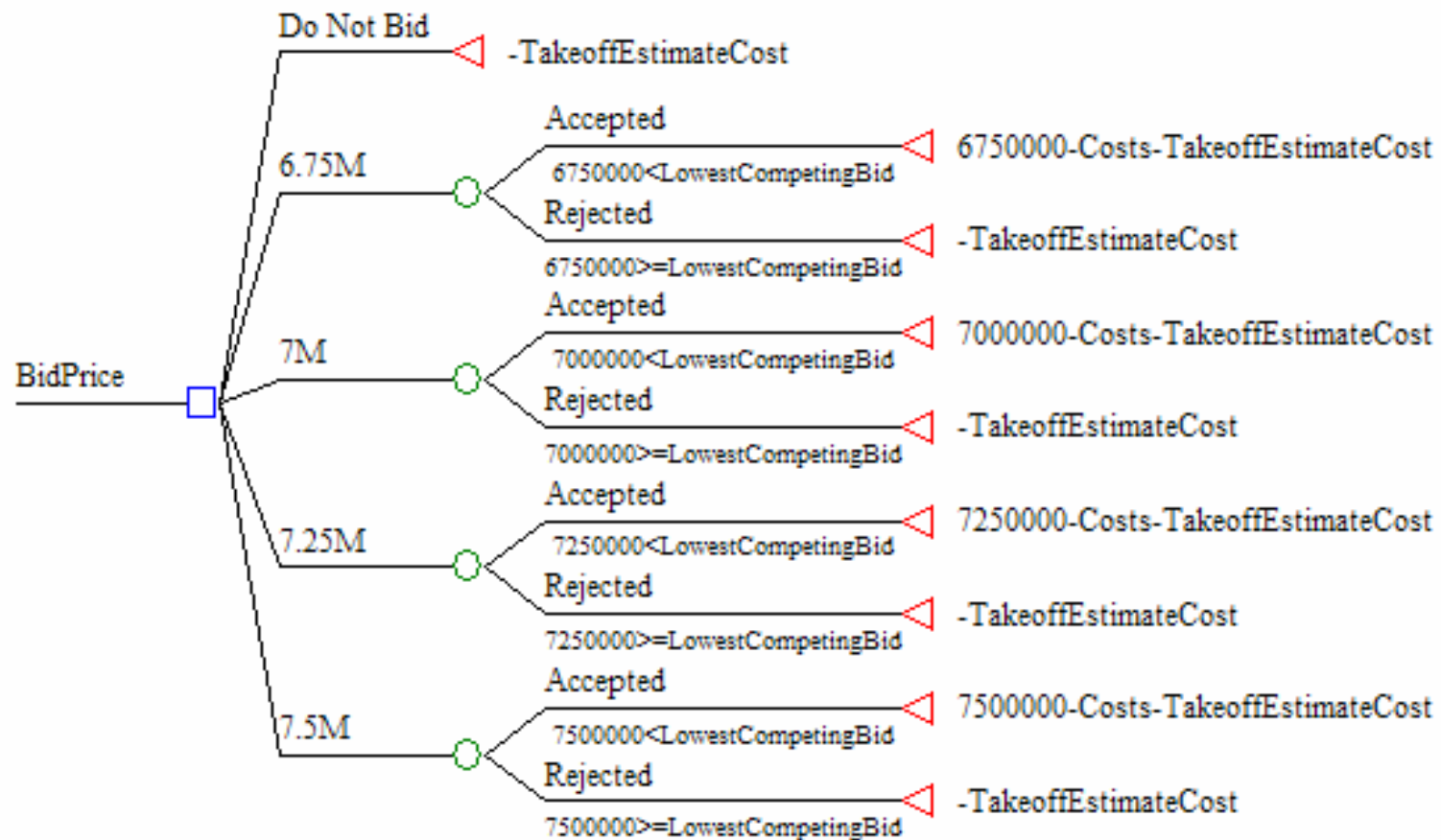
Decision Making Under Risk

- ✓ Decision trees for representing uncertainty
- ✓ Examples of simple decision trees
- ✓ Risk Preferences, Attitude and Premiums
- Decision trees for analysis
- Flexibility and real options

Analysis Using Decision Trees

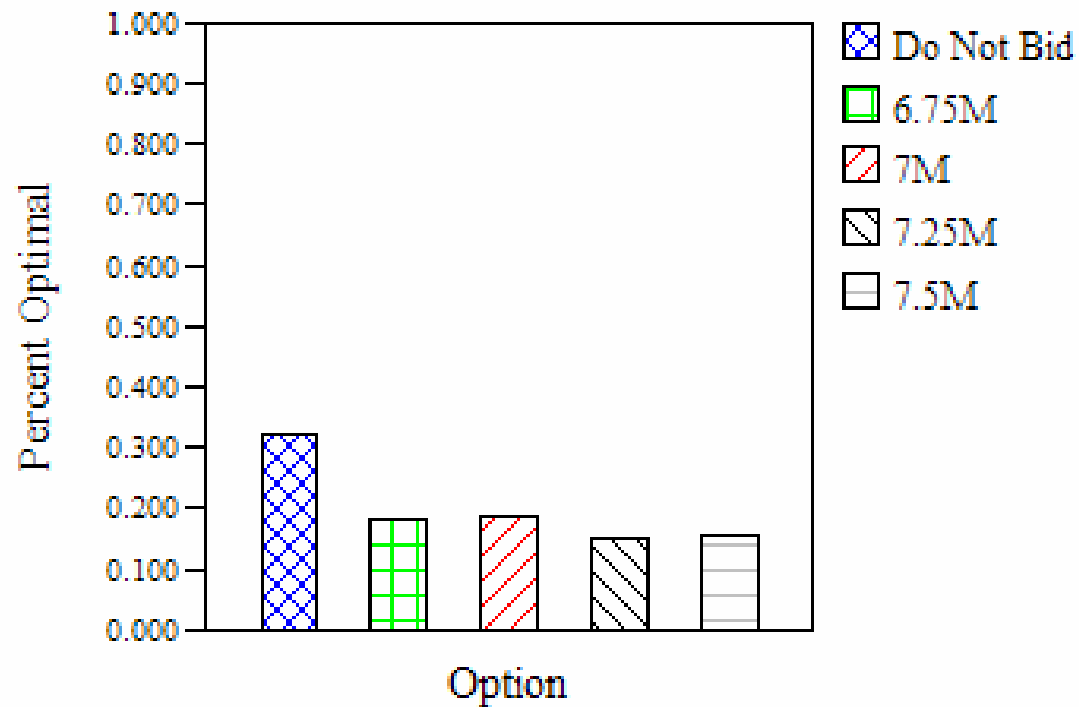
- Decision trees are a powerful analysis tool
- Addition of symbolic components to decision trees greatly expand power
- Example analytic techniques
 - Strategy selection
 - One-way and multi-way sensitivity analyses
 - Value of information

Recall Competing Bid Tree



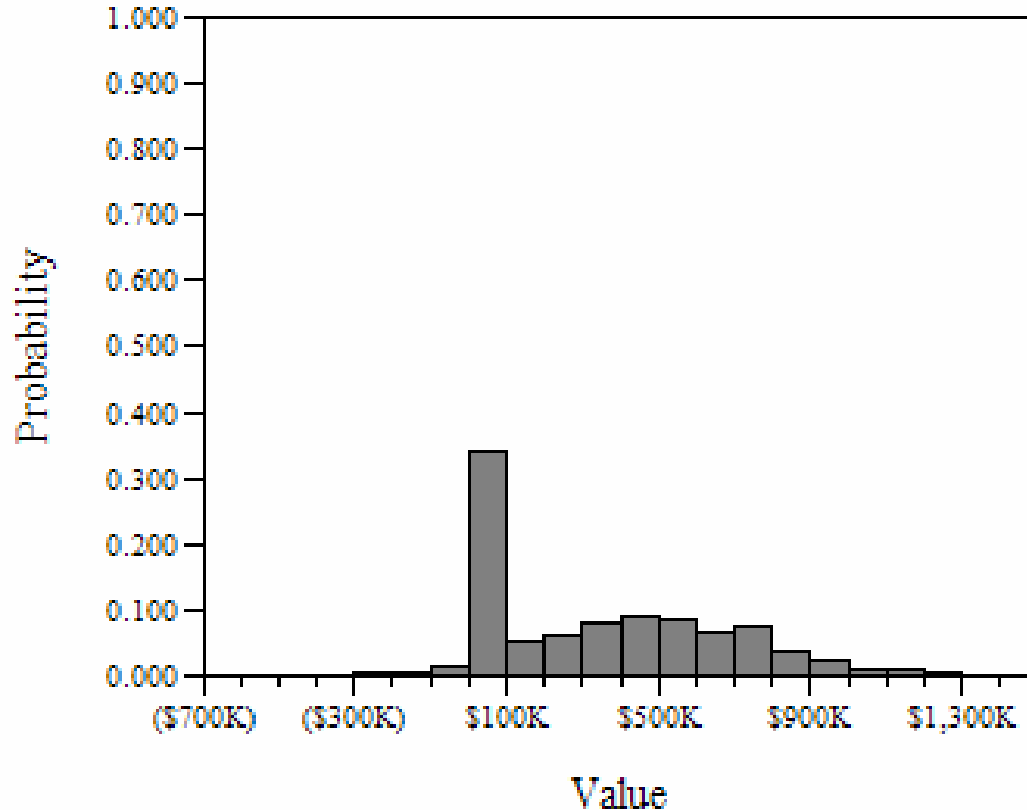
Optimal Strategy

Monte Carlo Simulation



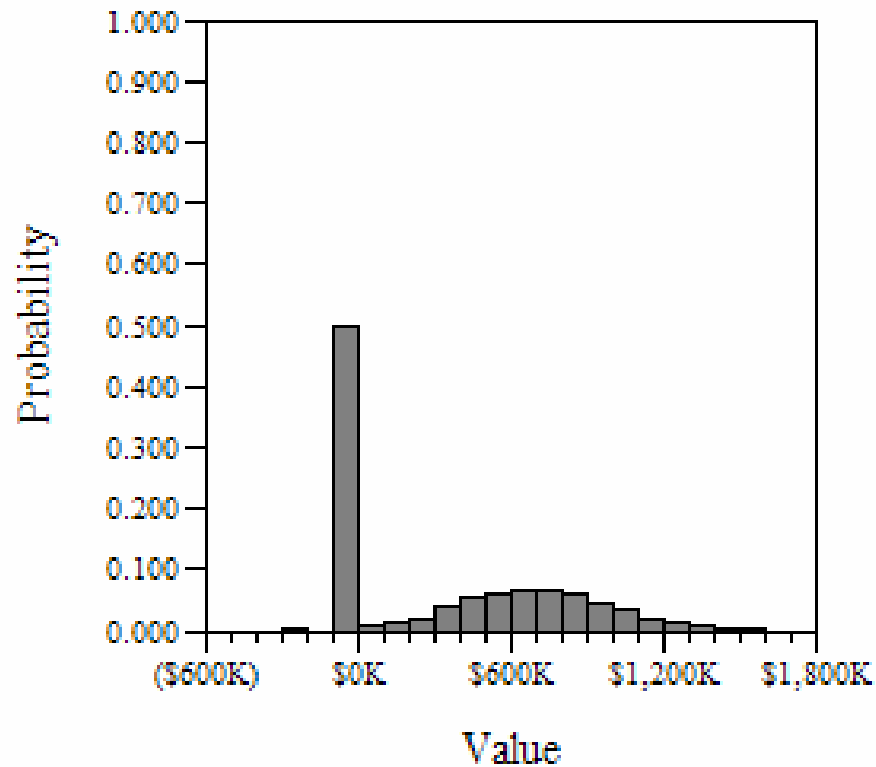
Monetary Value of \$6.75M Bid

Monte Carlo Simulation at
BidPrice



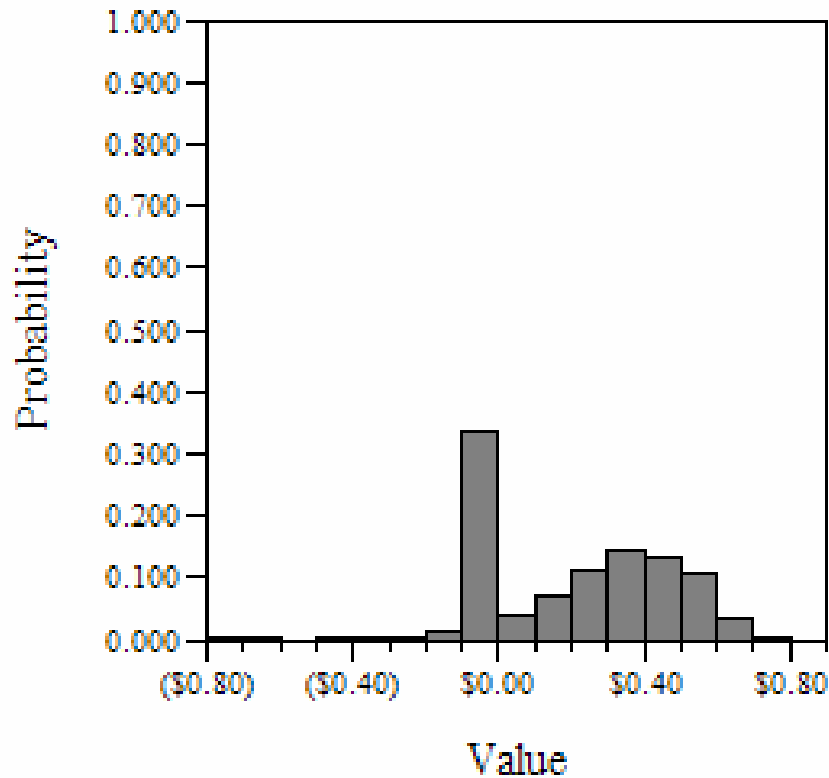
Monetary Value of \$7M Bid

Monte Carlo Simulation at 7M



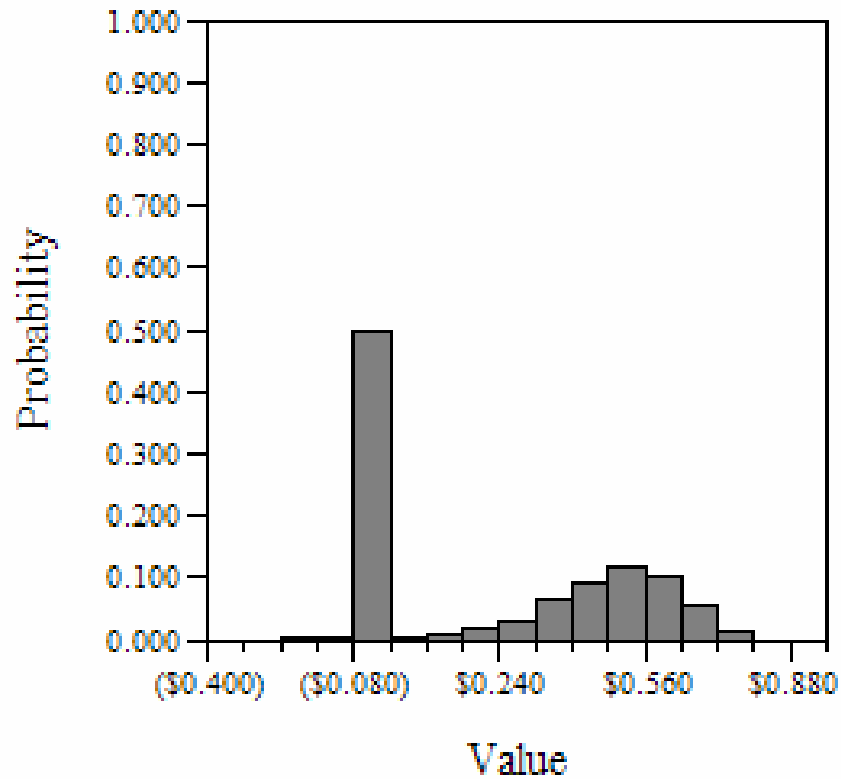
With Risk Preferences: 6.75M

**Monte Carlo Simulation at
6.75M**



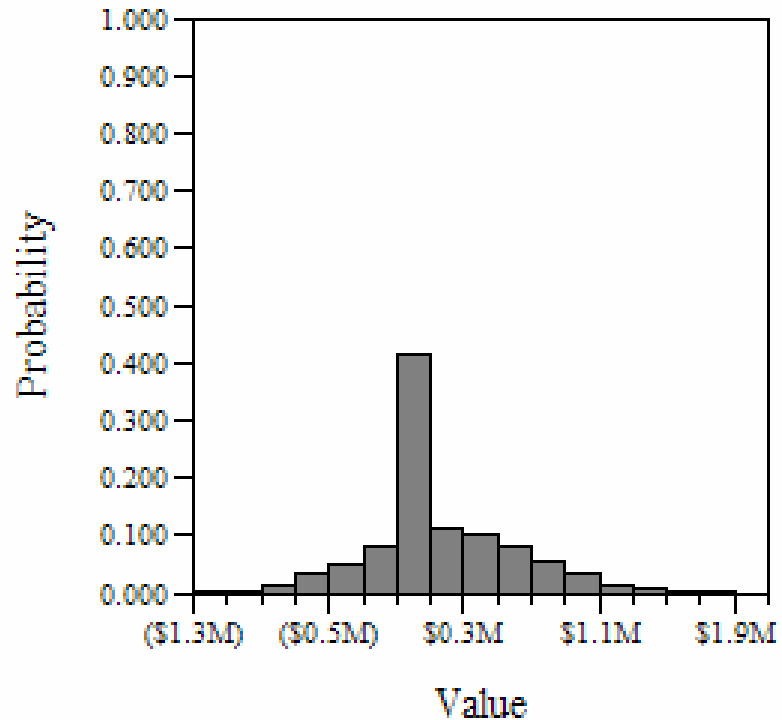
With Risk Preferences: 7M

**Monte Carlo Simulation at
7M**



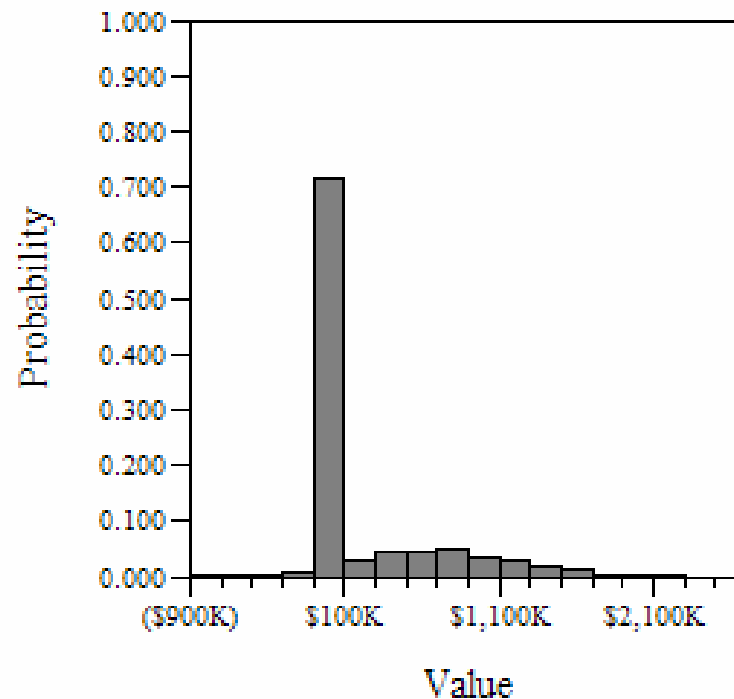
Larger Uncertainties in Cost (Monetary Value)

Monte Carlo Simulation at
6.75M

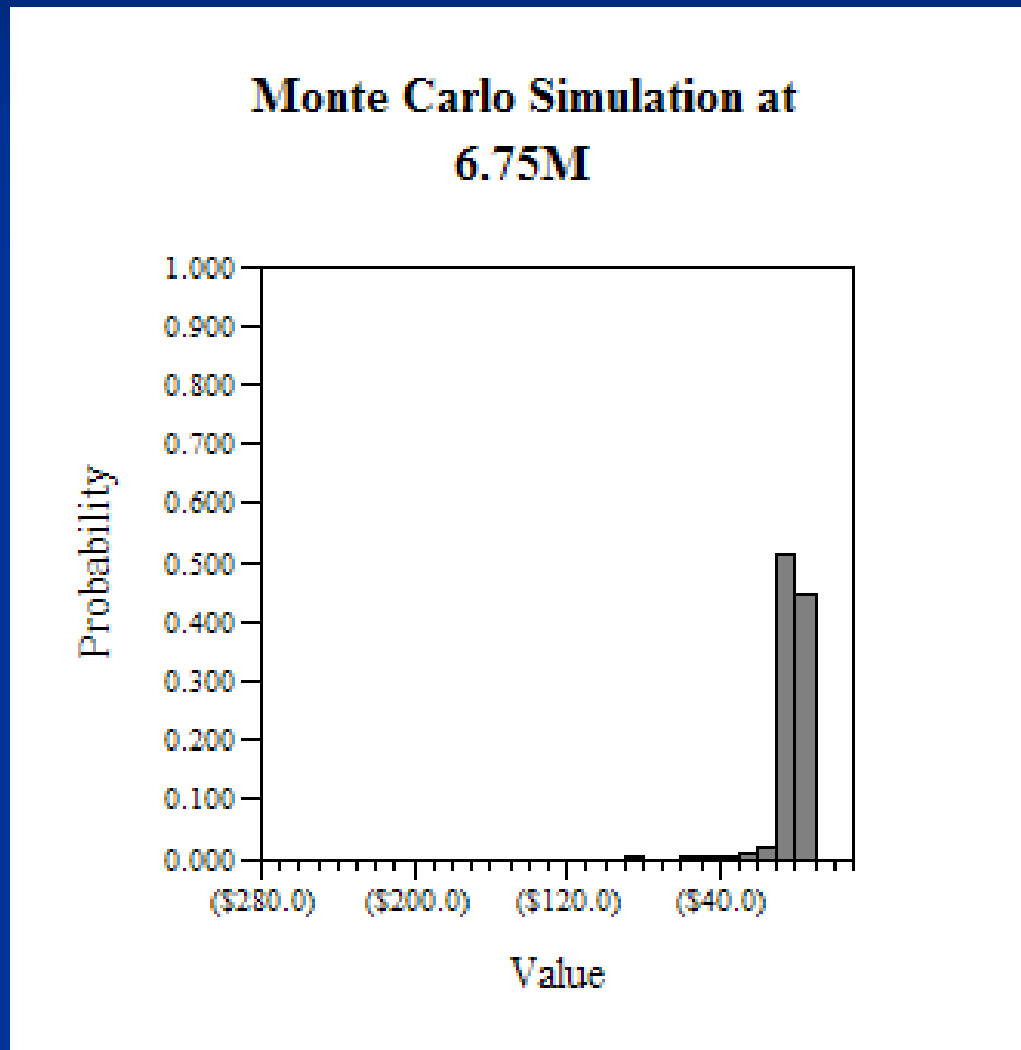


Large Uncertainties II (Monetary Values)

**Monte Carlo Simulation at
7.25M**

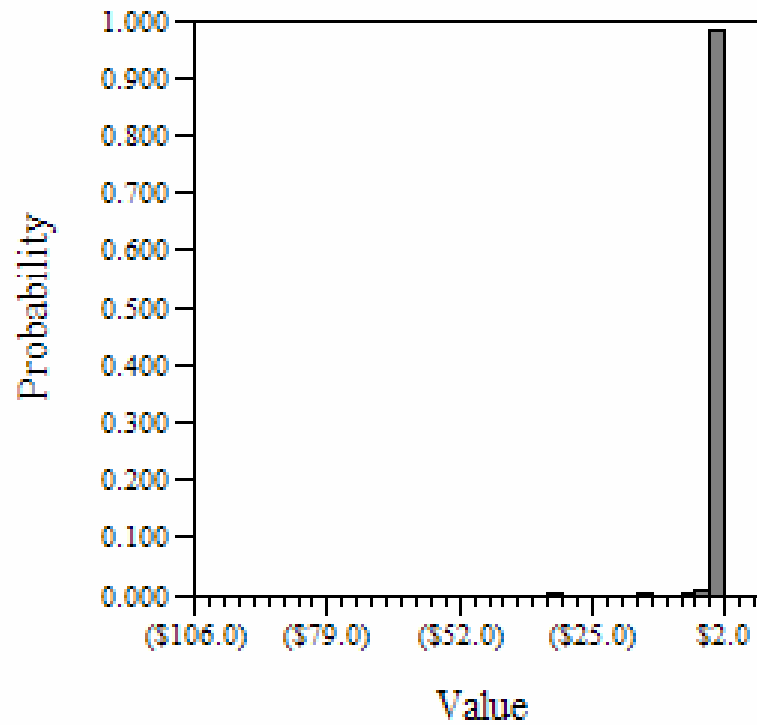


With Risk Preferences for Large Uncertainties at lower bid



With Risk Preferences for Higher Bid

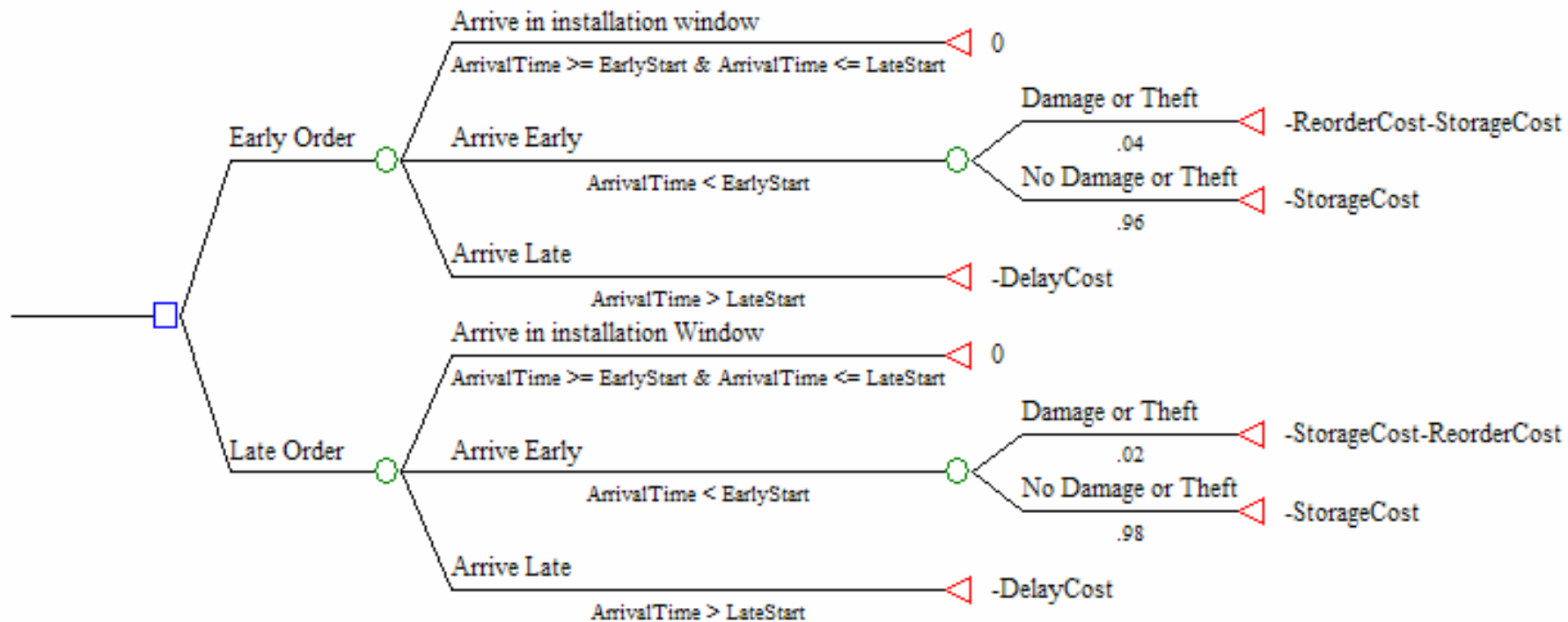
**Monte Carlo Simulation at
7.25M**



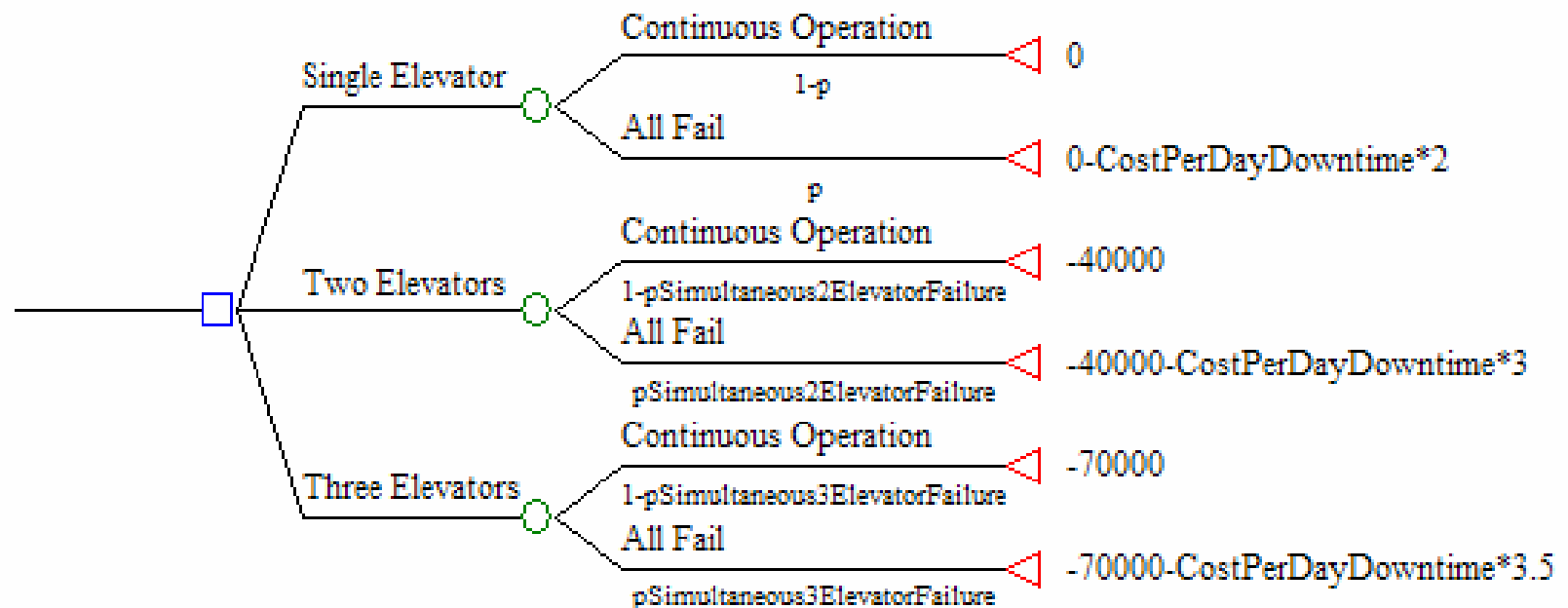
Interactive Decision Tree Example: Procurement Timing

- Decisions
 - Choice of order time (Order early, Order late)
- Events
 - Arrival time (On time, early, late)
 - Theft or damage (only if arrive early)
- Consequences: Cost
 - Components: Delay cost, storage cost, cost of reorder (including delay)

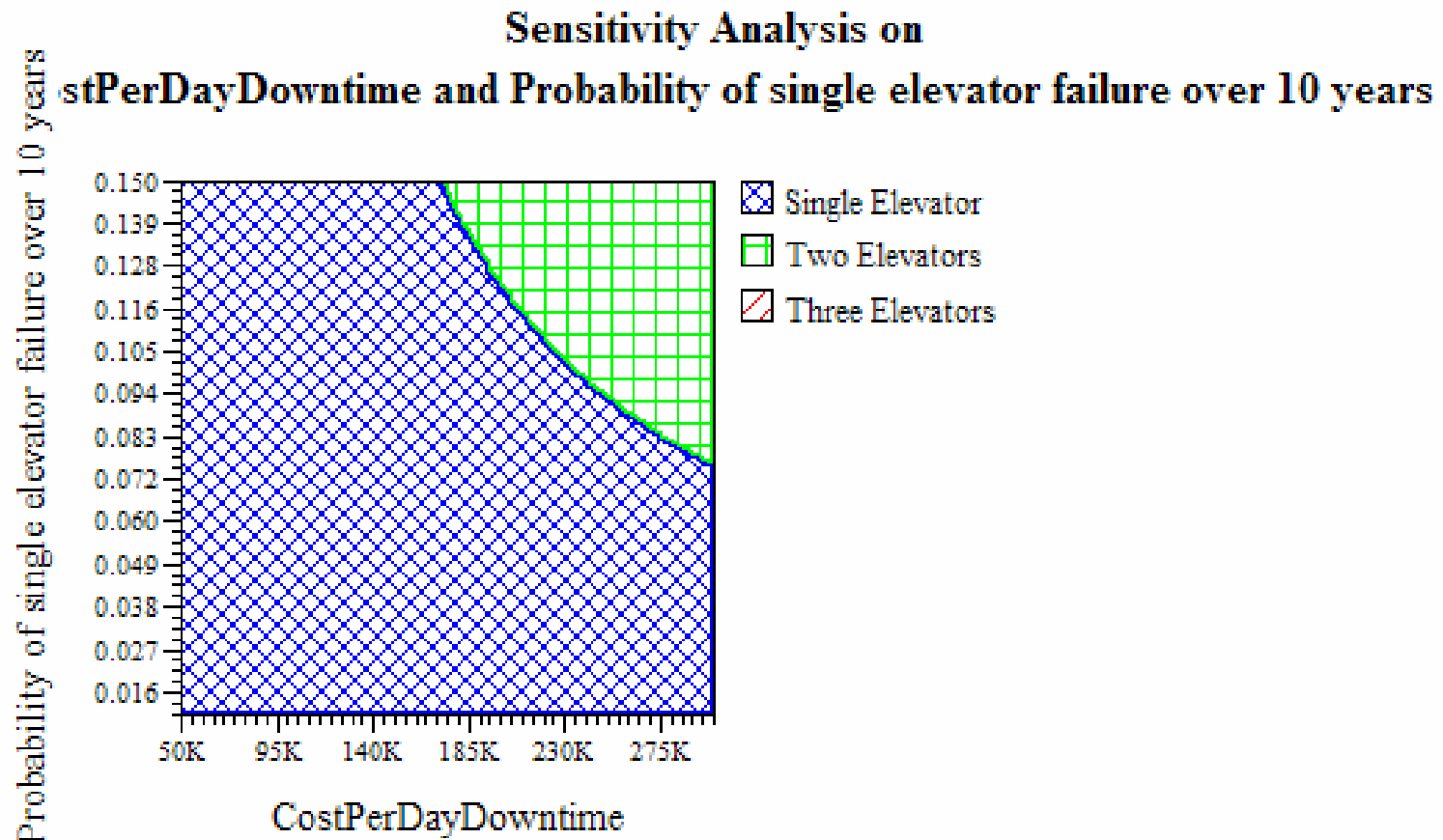
More Sophisticated Procurement



Sensitivity Analysis I



Sensitivity Analysis II



Decision Making Under Risk

- ✓ Decision trees for representing uncertainty
- ✓ Examples of simple decision trees
- ✓ Risk Preferences, Attitude and Premiums
- ✓ Decision trees for analysis
- Flexibility and real options

Flexibility and Real Options

- Flexibility is *providing additional choices*
- Flexibility typically has
 - Value by acting as a way to lessen the negative impacts of uncertainty
 - Cost
 - Delaying decision
 - Extra time
 - Cost to pay for extra “fat” to allow for flexibility

Ways to Ensure of Flexibility in Construction

- Alternative Delivery
- Clear spanning (to allow movable walls)
- Extra utility conduits (electricity, phone,...)
- Larger footings & columns
- Broader foundation
- Alternative heating/electrical
- Contingent plans for
 - Value engineering
 - Geotechnical conditions
 - Procurement strategy
- Additional elevator
- Larger electrical panels
- Property for expansion
- Sequential *construction*
- Wiring to rooms

Illustration of Flexibility

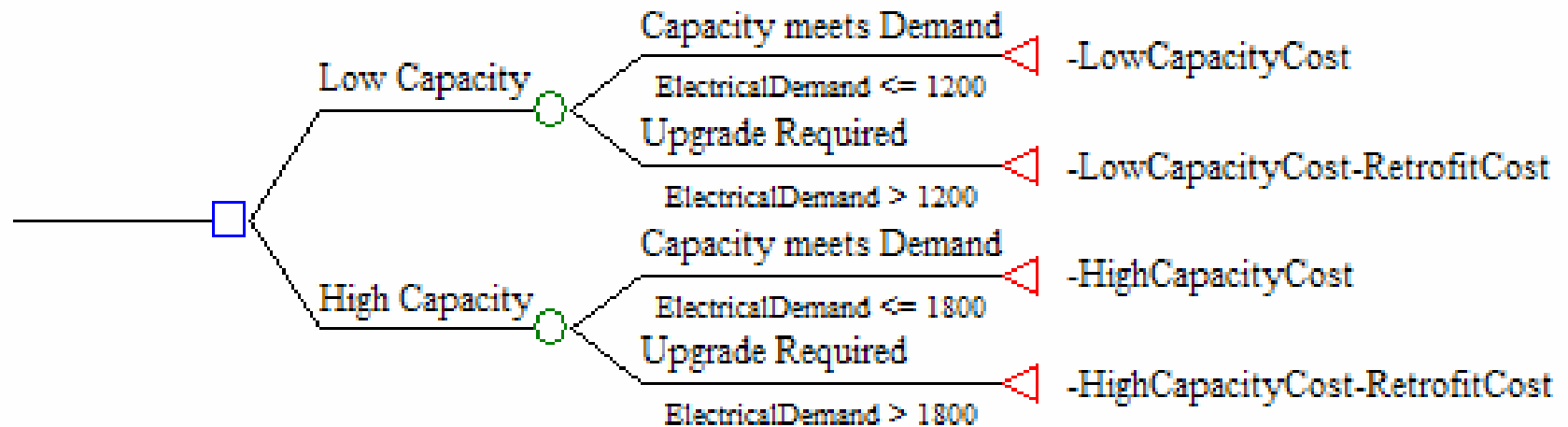
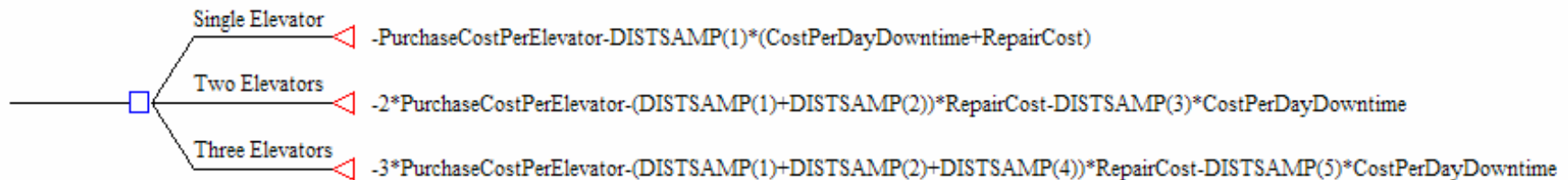


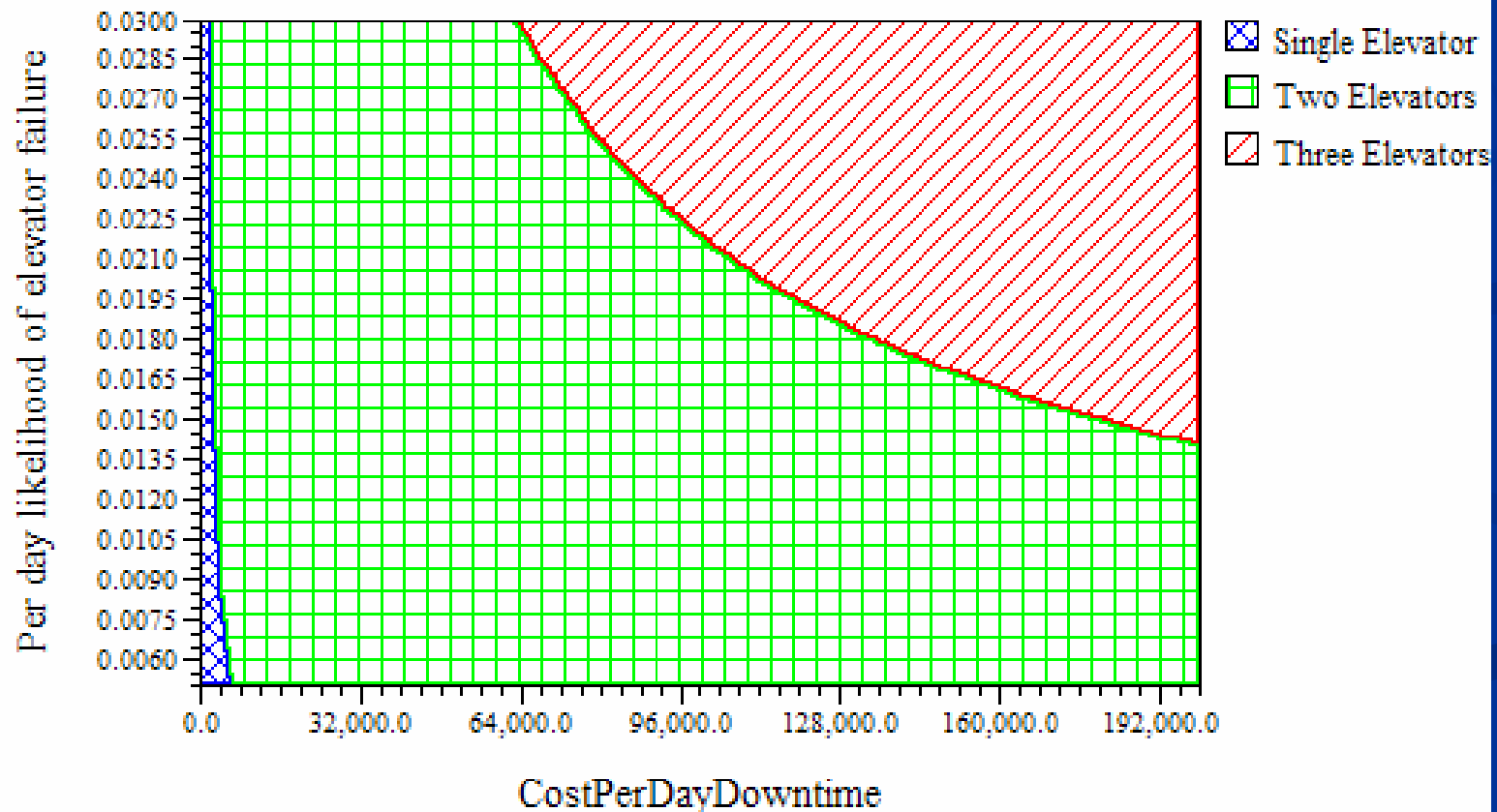
Illustration of Flexibility: Selection of Elevator Count

- More sophisticated model taking into account
 - Initial costs
 - Repair costs
 - Loss due to lost conveyance



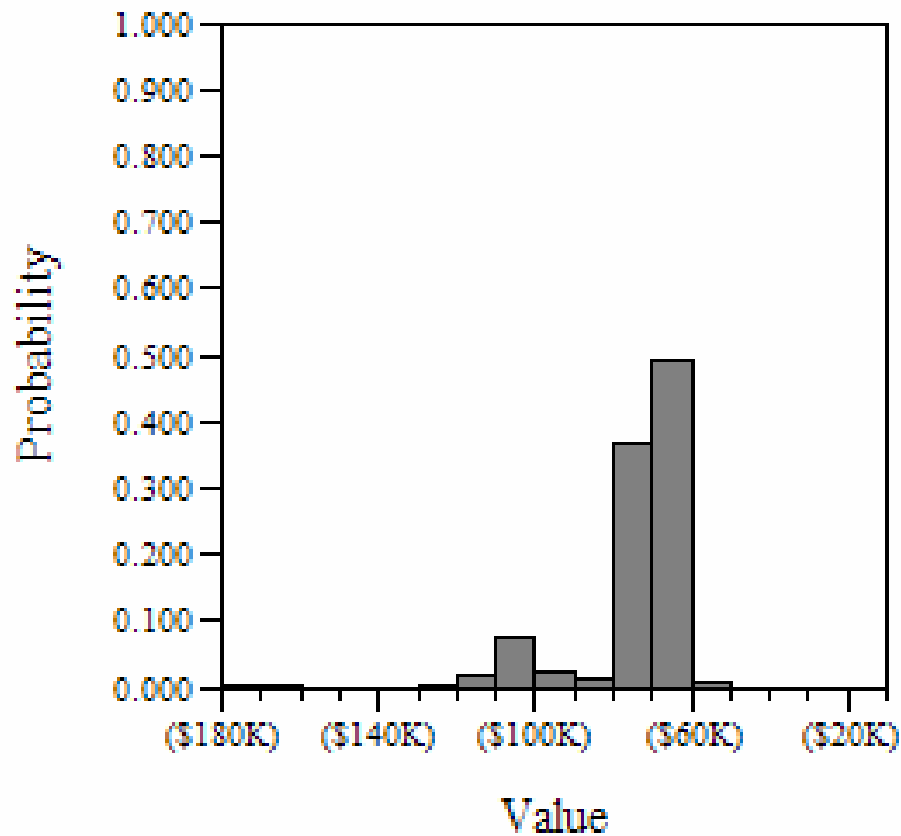
Sensitivity Analysis

**Sensitivity Analysis on
CostPerDayDowntime and Per day likelihood of elevator failure**



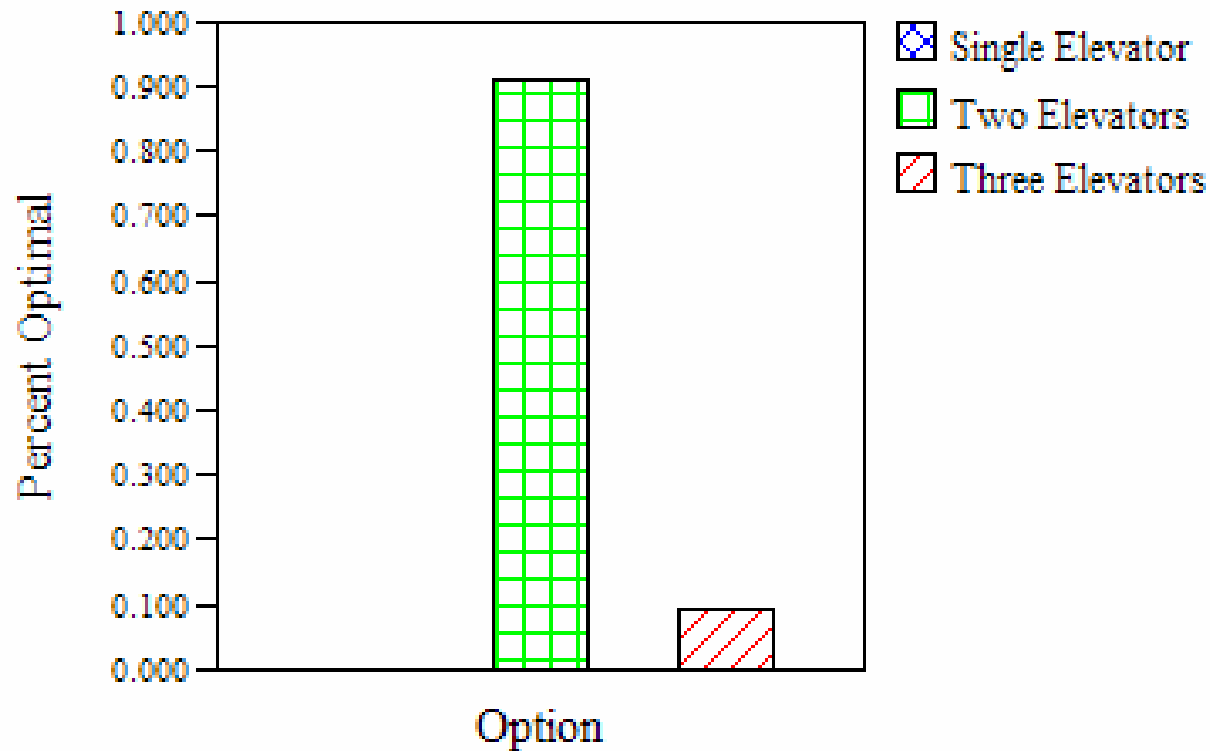
Outcome

Monte Carlo Simulation at



Strategy Selection

Monte Carlo Simulation



Adaptive Strategies

- An adaptive strategy is one that changes the course of action based on what is observed – i.e. one that has flexibility
 - Rather than planning statically up front, explicitly plan to adapt as events unfold
 - Typically we delay a decision into the future

Real Options

- Real Options theory provides a means of estimating financial *value* of flexibility
 - E.g. option to abandon a plant, expand bldg
- Key insight: NPV does not work well with uncertain costs/revenues
 - E.g. difficult to model option of abandoning invest.
- Model events using stochastic diff. equations
 - Numerical or analytic solutions
 - Can derive from decision-tree based framework

Example: Structural Form Flexibility



Considerations

- Tradeoffs
 - Short-term speed and flexibility
 - Overlapping design & construction and different construction activities limits changes
 - Short-term cost and flexibility
 - E.g. value engineering away flexibility
 - Selection of low bidder
 - Late decisions can mean greater costs
 - NB: both budget & schedule may ultimately be better off w/greater flexibility!
- Frequently retrofitting \$ > up-front \$

Decision Making Under Risk

- ✓ Decision trees for representing uncertainty
- ✓ Examples of simple decision trees
- ✓ Risk Preferences, Attitude and Premiums
- ✓ Decision trees for analysis
- ✓ Flexibility and real options